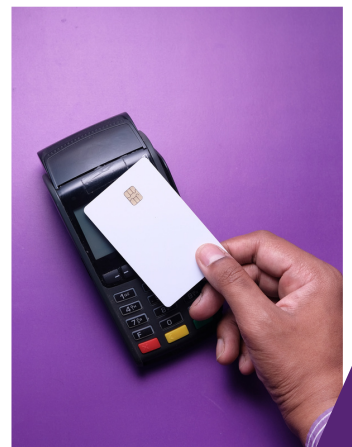
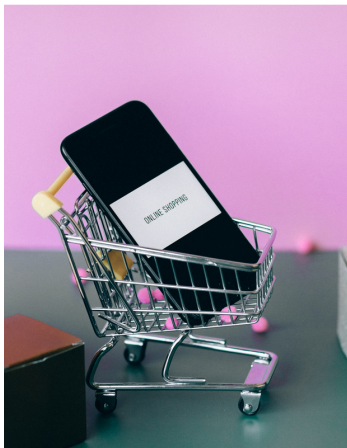


INTRODUCTION TO



Unit 25, 237 Old Hope Road
Technology Innovation Centre
University of Technology
Jamaica

Version 1.6

www.ezeepayments.com

Payments made **EZEE**

About the Solution

eZeePayments was created to enable Jamaican businesses regardless of their size to be able to conduct eCommerce transactions online.

As a turnkey solution, eZeePayments is eZee to set up and enables the collection of card payments in JMD and USD.

eZeePayments can be installed as a:

- Plug-In
- Hosted Payment Page
- Payment button
- Payment link
- QR code

Your 'Buy Now' Pay Here' or 'Check Out' button will give your businesses the ability to complete your customer's seamless purchasing experience in one go.

No More Interrupted Sales!

eZeePayments is a subsidiary of Sky Blue Transactions Solutions. Our mandate is to establish online payment platforms that will provide solutions not only for the convenience of consumers but also with an intent to solve problems for industries.



How do I Start?

IT'S EZEE

1

Select your package and complete the Merchant Application form.

This will provide our team with the information needed to assess your e-commerce readiness and other important information needed for you to start processing.

2

Website assessment (Optional)

Your website (if you have one) will be assessed for e-commerce readiness. If it's not ready, we will make recommendations to get you there.

3

Installation time!

Whether it's your checkout button, a hosted payment page, a link or a QR code, we will provide the best solution for your business need.



PICK YOUR PACKAGE

FEATURES	FREE	PRO
Subscription Monthly	\$ -	J\$2,990
Subscription Annually (monthly charge)	\$ -	J\$29,990 per annum (\$2490 per month)
Processing Fee (paid by customers at checkout)	\$ 135.00	\$ 135.00
Transaction Fee (paid by merchant)	4.75%	4.25%
Transaction Volumes	1- 10 transactions per month	Unlimited
QR Codes	YES	YES
Payment Links	YES	YES
Payment Buttons (Pre-designed button templates)	-	YES
Multiple Unit Checkouts	-	YES
Sales Tracking Dashboard	YES	YES
JA\$ Transactions	YES	YES
USD\$ Transactions	-	YES
Website PlugIns	-	YES
Redirect User (post checkout)	-	YES
Payment Requests	-	YES
Recurring Billing	-	YES

**NO JMD SETTLEMENT FEES
HIDDEN FEES**

So what do I get?

YOUR OWN, SAFE, SECURE, BRANDED
PAYMENT PAGE.



My Test Biz

Secure
Payment
Portal



ORDER DETAILS

PAYMENT TO My Test Biz

PAYMENT FROM

EMAIL ADDRESS

ORDER AMOUNT

PROCESSING FEE JMD\$135.00 [why?](#)

TOTAL **JMD\$135.00**

NOTE

By making your payment, you agree to our
[privacy policy](#) & [terms of use](#).

PAYMENT DETAILS

NAME ON THE CARD

CARD NUMBER (  KEYCARD)

EXPIRY DATE

CVC / CVV [what's this?](#)

PAY NOW

Verified by
VISA

Mastercard
SecureCode

POWERED BY
ATLANTIC
E-COMMERCE

powered by [EzeePayments.com](#)

How does it work?

We will match the right solution with your business needs.

Create limitless payment buttons, links and QR codes through your eZee Contact Centre.

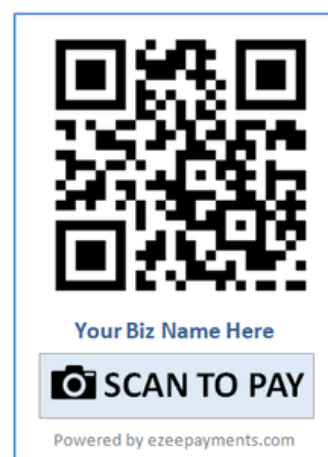
Pay Now Button or link integrated in your check out page.

powered by ezeepayments.com



and /or

A QR code or payment link that you can send to your customers via email, whatsapp or any message platform.



How does it work?

We will match the right solution with your business needs.

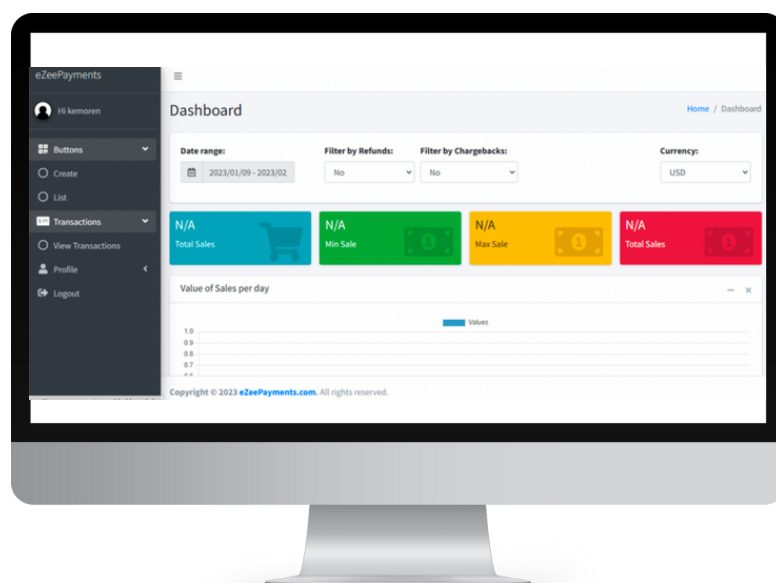
Have a website?

Let's Integrate!

- Plugins for WordPress & Ecwid sites
- A hosted payment page added to your existing store

supported by

Your individual payments dashboard to track all sales made through your eZeepayments platform.



Increase Your SALES

- eCommerce capabilities at affordable pricing, giving your business the capability to process **Visa, MasterCard and KeyCard** cards
- Widen your client base by being able to serve any customer anywhere, anytime
- Pricing and earning in J\$ and USD\$ settled directly to your local bank account
- Grow your business with or without a website.



Go get your sales!

KEYCARD

Verified by
VISA

MasterCard
SecureCode



**NATIONAL
COMMERCIAL
BANK**
JAMAICA LIMITED



Frequently Asked Questions

Transaction FAQs

Transaction Limits

As an eZeePayment merchant, the minimum values of your transactions are as follows:

- JMD transactions J\$1,000
- USD transactions US\$5

Please note that transactions below these amounts will not be processed by the system.

The default maximum limits are as follows:

- JMD transactions J\$50,000
- USD transactions US\$1,000

Please contact us if you need to process transactions above these amounts.

Settlement FAQs

Settlement Details

Payments denominated in Jamaican dollars are made to your account twice weekly:

- Transactions processed **after 12:00 PM (noon) on Wednesdays and up to 11:59 AM on Mondays** will be sent to your local bank account on **Tuesdays**. Any transaction completed after 12:00 PM (noon) on Monday will be processed in the next settlement batch.
- Transactions processed **after 12:00 PM (noon) on Sundays and up to 11:59 AM on Wednesdays** will be sent to your local bank account on **Fridays**. Any transaction completed after 12:00 PM on Wednesday will be processed in the next settlement batch.

Frequently Asked Questions

USD payouts

If you settle to an NCB USD Account

- Automatic payouts twice weekly
- No payment transfer fees
- No minimum threshold amount required

Other Local Banks

- Design your settlement payouts to suit your cash flow needs
- The default minimum threshold for settlements is set at US \$500*

Once your USD settlement threshold is reached, settlements are made up to twice weekly (see JMD settlement schedule above).

Other Fees FAQs

Processing Fees

On each transaction, customers are charged a minimal processing fee. These fees are as follows:

- JMD Transactions - J \$135
- USD Transactions - US \$0.99

Settlement Fees

- Merchants enjoy FREE settlements of JMD transactions, regardless of their local financial institution.
- USD Transactions attract a Wire Transfer fee of US \$35 per transfer (for non-NCB accounts).
- USD settlements to NCB accounts are free and are not subject to a minimum value for processing.

Chargeback Fees

- Approved Chargebacks incur a fee which is equivalent to 5% of the affected transaction.

*You may set your own USD settlement amount with a minimum of US \$500

Frequently Asked Questions

Refunds FAQs

Refunds policy

- Refunds are processed on a case-by-case basis and must be requested by merchants before being processed.

Chargebacks & Suspicious Transactions

At eZeePayments, we are serious about protecting both our merchants and their customers as they conduct eCommerce transactions. It is our utmost priority to create a safe platform for eCommerce transactions.

Chargebacks

A Chargeback occurs when a credit card provider refunds a customer in the event of a fraudulent or otherwise disputed transaction.

If our system flags a customer and/or transaction to be high risk for Chargebacks, please note these funds will be held as per our banking partner's Chargeback period of up to 180 days, pending investigations.

If no chargeback request is made after this period has passed, the funds will then be released to the merchant.

Suspicious transactions

If a transaction has been flagged as suspicious, eZeePayments reserves the right to hold the affected payments for a period of up to 90 days, pending investigations.

Kindly note that eZeePayments is fully compliant with Law Enforcement and our Banking partners in the investigation of suspicious transactions.



info@ezeepayments.com

www.ezeepayments.com